



Telemed Solutions

Return Material Authorization

Products purchased through Telemed Solutions and under warranty may be returned by following these steps:

1. Contact Telemed Solutions Technical Support at (909) 628-8787 to obtain an RMA #.
2. Fill out the Return Material Authorization Form in its entirety place the RMA form in the box with the item(s) being returned.
3. Return the authorized item(s) per shipping instructions listed below.
4. Our Technical Support Department will process your request.

RMA Number

Date Issued

Customer Information

Company

Contact

Account Number

Address 1

Address 2

City

State

Postal Code

Phone

E-mail

Preferred way to contact you?

E-mail

Phone

Return Information

Product

Serial Number

Description of the Problem

Additional Notes

Shipping Instructions:

1. Be sure to obtain an RMA # and clearly mark the outside of the box with this number.
2. Include this form inside the box with Product.
3. Ship only the item(s) that are authorized.
4. Ship returned items to:

Telemed Solutions
6251 Schaefer Avenue, Suite K
Chino, CA 91710

I authorize Telemed Solutions to perform repairs on the above items.

Customer Signature: _____ Date: _____